

## ONEcare Tip Sheet

### Preparing Patients for Virtual Health:

#### A Patient Readiness Checklist

The Patient Readiness Checklist identifies five key areas to consider when planning and executing virtual care with patients in your healthcare organization.

		YES	NO	Additional Information
<b>Hardware</b>	<b>Do you have access to computer or mobile device?</b>  <i>Ensure device has functional microphone and camera.</i>			<i>Smartphone must be newer than 2013. If smartphone is not available revert to telephonic –only telehealth option.</i>  <i>Most smartphones and computers have built in microphone and camera, however older devices will have webcams.</i>
<b>Software</b>	<b>Are you able to download an application from the internet (e.g. Zoom)?</b>			<i>Assist with app download.</i>  <i>Device not on-site, instruct individual to bring device to next appointment or appoint family member to complete remainder of checklist.</i>
<b>Connection</b>	<b>Do you have a stable and solid internet connection that will stream video?</b>			<i>Assess mobile data and/or ability to connect to WIFI.</i>  <i>Connect to resources providing free high speed.</i>
<b>Test</b>	<b>Conduct a Test.</b>  <i>Determine virtual health best fit (telephonic or video) ensuring individual has a plan for remote support. Document remote plan in discharge summary.</i>			<i>Assist individual in navigating app.</i>  <i>Document login instructions for individual.</i>
<b>Activate</b>	<b>Share Virtual Health Education Info Sheet</b>  <b>Share follow-up appointment information.</b>			<i>Coach individual on virtual health session.</i>